



## Potterells Patient Group

### An Invitation from the Chair

Being a member of THE Patient Group at Potterells surgery is time well spent. Views from patients are given a voice, received positively and where possible, acted upon.

Patient members are influencing change for the better in practices in the area and the NHS generally.

Patients who have already done this have improved appointment procedures and accessibility; have organised informative meetings relating to Carer needs, on Diabetes and how to manage it better; set up Health Walks and that's just the start.

Ideas and suggestions about improving hospital and community services are also discussed at our meetings and also on a locality-wide basis.

All those comments you make to your family or whilst you wait in the surgery on how things could be better are important to the group to act upon, please tell us about them.

This is your opportunity to have a positive impact on health service provision for you, it's worthwhile and rewarding, so please take it. Join your GP surgery at Potterells now and have your say!

For more information, please contact the surgery directly, or give me a call on 01707 663501

Thanks and we look forward to hearing from you.

Martin Connolly  
Chairman  
Potterells Patient Group